

HOTEL REGULATIONS

§1 OBJECT OF THE RULES OF PROCEDURE

- 1.Regulations define the principles of performance, accountability and reside in Ośrodek Forest and is an integral part of the agreement, which is concluded by signing a registration card, as well as by making a booking or payment of the advance or the entire amount of your stay at Forest. In making the above. activities, Guest confirms that you have read and accept the Terms and Conditions.
- 2.Rules apply to all guests staying at the Ośrodek Forest.
- 3.Regulations are available for inspection at the reception, in each apartment, as well as on Forest www.forest-bis.pl

§2 CHECK-IN

- 1.The apartment is rented for hotel nights.
- 2.Check-in from 16:00 until 12:00 the next day.
- 3.The request for an extension of the hotel day guest should report at the reception as soon as possible. Forest can not take into account the wishes of extending the stay in the case of the use of all beds (rooms) or in the case of guests who violate existing rules .
- 4.Forest reserves the right to refuse to extend the stay at the hotel in case of failure to make full payment in advance for the previous stay.

§3 BOOKING AND REPORT

- 1.The basis for check-in will be to present a front desk employee photo ID and sign a registration card.
- 2.A hotel guest room may not transfer to third parties, even if the period has not expired, for which he paid the fare for the stay.
- 3.Persons not registered in Forest can stay in the guest room until 23:00.
- 4.Forest may refuse to accept the will, which during the previous visit grossly violated the Regulations, in particular by inflicting damage to property or property hotel guests will be personal injury, workers Forest or other persons staying at Forest.
- 5.In case of cancellation will be staying at the hotel during the day, Forest does not pay fees for that hotel night.

§4 SERVICES

- 1.Forest provides services in accordance with its category and standard.
- 2.In the event of reservations regarding the quality of service guest is asked to report them immediately to the reception, which will enable employees to improve the standard of services. Forest has an obligation to provide guests with:
 - the conditions for full and unfettered rest, - security of residence, including security keep secret information about the Guest,- professional and courteous service for all services rendered in the Forest and making the necessary repairs equipment during Guest absence and his presence only when he wishes to.
- 3.Children under 3 years of age can stay on the premises of the Centre free of charge.
- 4.The resort's guests have free use of equipment for the barbecue and organize a bonfire. Detailed information can be obtained at the reception.
- 5.Guests at the resort can enjoy wireless internet access. The password can be obtained at the reception of the Centre.

§5 GUEST RESPONSIBILITY

- 1.Hotel guests are fully responsible for any damage or destruction of equipment and technical equipment of Forest, arising from his fault or the fault of people visiting him. Forest reserves the right to charge the credit card for damages after his departure.
- 2.Pricing damage to the equipment Forest is attached as an annex to the Rules of No.1 and is available at the reception.
- 3.In case of violation of the Regulations, the Forest may refuse to provide services to a person who infringes it. Such a person is obliged to immediately comply with requests Forest, settlement for existing benefits, to pay for any damage and to leave Forest.
- 4.Guest Each time leaving the apartment, for security reasons, you should turn off the TV, turn off the lights, turn off the taps and lock the door.
- 5.Children under 12 years of age should be located in the Forest under the constant supervision of legal guardians. Legal guardians material responsibility for any damage caused as a result of children.
- 6.Legal guardians bear full financial responsibility for the acts or omissions of children under their care at the Centre, on the terms as specified in § 5 above.

§6 RESPONSIBILITY OF THE HOTEL

- 1.Forest will not be held responsible for loss or damage to items brought by guests to Forest.
- 2.Guest should inform The reception about the damage immediately after its ascertainment.

3.Parking at the resort is free for guests. Parking is not guarded car park. The resort is not liable for damage or loss of the vehicle will be left in it subjects both when the vehicle will has been left in the parking lot at the Centre, in the Forest and beyond.

§7 RETURN OBJECTS LEFT

- 1.Personal belongings left in the apartment by a guest, will be sent to the address indicated by the Guest at his expense.
- 2.If you do not receive from the available references will be left behind things, Forest will store these items at the expense of the owner for a period of two months, and after that period these items will become the property Forest.

§8 QUIET NIGHT

- 1.The Forest curfew from 22:00 to 6:00 in the morning.
- 2.The Forest can refuse to continue to provide services to a person who blatantly violated this principle.

§9 COMPLAINTS

- 1.You have the right to file complaints if you see weaknesses in the quality of services provided.
- 2.Any complaints accepts reception.
- 3.The complaint should be filed immediately after noticing shortcomings in the standard of services provided.

§10 ADDITIONAL PROVISIONS

- 1.Forest accepts animals. Additional one-time fee in the amount of PLN 20. However, the pet owner is obligated to hold it in a way that does not endanger other guests and staff. The guest has an obligation to remove any impurities left by the animal in the Forest.
- 2.The Forest and its immediate surroundings are strictly non-smoking learns designated areas, specifically designed for this purpose.
- 3.In the hotel rooms you can not store dangerous goods - weapons and ammunition, flammable, explosive and illumination.
- 4.It is forbidden to excessive making noise in the Forest, causing unpleasant odors, or other things that disturb, harm or annoy other guests Forest.
- 5.Guests are not allowed to make any changes in hotel rooms and their equipment, except for a minor rearranging furniture and equipment, not affecting their functionality and safety of use.
- 6.Guest agrees to the storage and processing of personal data in accordance with the Law on Protection of Personal Data (Dz. U. of 2002. No. 101, item. 926, as amended) by the Ośrodek Wypoczynkowy Forest ul. Nad Zalewem 1-3 20-523 Lublin for the needs of the guest's stay at Forest, Guest's use of other services provided by the Forest. The guest has the right to inspect their personal data and their correction.

**We wish you a pleasant stay with us!
Ośrodek Wypoczynkowy Forest**

Annex no. 1
LIST OF DAMAGE
Ośrodek Wypoczynkowy Forest

LIST OF THINGS	PRICE
TV	900zł
Fridge	1000zł
Bed	800zł
Table	300zł
Chair	150zł
Bookstand	300zł
Bedside cupboard	150zł
Exterior doors	400zł
Interior doors	1000zł
TV remote	50zł
Painting a room	200zł
Pillow (large, small)	50zł
Quilt	100zł
Pillowcase on the pillow	50zł
Pillowcase on the quilt	70zł
Towel 100x150	50zł
Towel 50x100	30zł
Handbasin	120zł
Bathroom mirror	100zł
Lampshade bathroom	40zł
Lampshade overhead lights	50zł
Toilet seat	70zł
Shower (glass)	500zł